

# The Mise

## Terms and Conditions

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Effective date: 1 May 2025 | Operated by: I Can Get No SaaSisfaction | Jurisdiction: Netherlands

### 1. Introduction

These Terms and Conditions ("Terms") govern your access to and use of The Mise, a web-based shoot planning platform (the "Service"), operated by I Can Get No SaaSisfaction, a company registered in the Netherlands ("we", "us", "our"). By creating an account or using the Service, you agree to be bound by these Terms. If you do not agree, do not use the Service.

### 2. The Service

The Mise provides tools for creative shoot planning, including moodboard creation, look sequencing, client review links, and role-specific call sheets. We reserve the right to modify, suspend, or discontinue any part of the Service at any time, with reasonable notice where possible.

### 3. Accounts and Registration

You must provide accurate and complete information when creating an account. You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account. You must notify us immediately of any unauthorised use. You must be at least 18 years old to use the Service.

### 4. Free and Pro Plans

**Free Plan:** Includes up to 2 projects, full board and shotlist features, and shareable review links. Shared links display a "Made with The Mise" attribution. No payment information is required.

**Pro Plan:** Available at €15/month or €99/year (billed annually). Includes unlimited projects, custom branding on shared links, link analytics, and priority support. Subscriptions renew automatically unless cancelled before the renewal date.

We reserve the right to change pricing with at least 30 days' notice to existing subscribers. Continued use after the notice period constitutes acceptance of the new pricing.

### 5. Payment and Refunds

Payments are processed securely through our third-party payment provider. We do not store full payment card details. All prices are inclusive of applicable VAT where required by Dutch or EU law. Refunds are handled on a case-by-case basis. If you cancel a Pro subscription, you retain access until the end of the billing period. No partial refunds are issued for unused time unless required by applicable law.

### 6. Acceptable Use

You agree not to use the Service to: (a) upload content that infringes third-party intellectual property rights; (b) distribute malware or engage in phishing; (c) harass, threaten, or harm other users or third parties; (d) attempt to gain unauthorised access to the Service or its infrastructure; or (e) use the Service for any purpose that violates applicable law, including Dutch law and applicable EU regulations.

## **7. Your Content and Intellectual Property**

You retain ownership of all content you upload to The Mise ("Your Content"). By uploading content, you grant us a limited, non-exclusive, royalty-free licence to store, display, and transmit Your Content solely for the purpose of providing the Service. We do not claim ownership of Your Content and will not use it for any other purpose.

The Mise platform, including its design, code, and branding, is owned by I Can Get No SaaSatisfaction and protected by applicable intellectual property law. You may not copy, modify, or reverse-engineer any part of the platform.

## **8. Privacy and Data Protection**

We process personal data in accordance with the General Data Protection Regulation (GDPR) and applicable Dutch privacy law. Our Privacy Policy, available at [themise.studio/privacy](https://themise.studio/privacy), describes what data we collect, how we use it, and your rights as a data subject. By using the Service, you acknowledge that you have read and understood our Privacy Policy.

## **9. Shared Review Links**

The Mise allows you to share project boards via a link with clients and collaborators who do not have an account. You are responsible for controlling who you share these links with. We do not take responsibility for unauthorised access resulting from you sharing a link with unintended recipients. You can revoke shared links at any time from your project settings.

## **10. Disclaimer of Warranties**

The Service is provided "as is" and "as available" without warranties of any kind, express or implied. We do not warrant that the Service will be uninterrupted, error-free, or free of harmful components. To the maximum extent permitted by Dutch law, we disclaim all implied warranties, including fitness for a particular purpose.

## **11. Limitation of Liability**

To the fullest extent permitted by applicable law, I Can Get No SaaSatisfaction shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of the Service, including loss of data, revenue, or business opportunities. Our total aggregate liability for any claim arising under these Terms shall not exceed the amount you paid us in the 12 months preceding the claim, or €50, whichever is greater.

## **12. Termination**

You may delete your account at any time from your account settings. We may suspend or terminate your account if you violate these Terms, with or without notice depending on the severity of the violation. Upon termination, your right to use the Service ceases immediately. We may retain Your Content for a

reasonable period as required by law or for legitimate business purposes before deletion.

### **13. Governing Law and Disputes**

These Terms are governed by the laws of the Netherlands. Any disputes arising from or relating to these Terms or the Service shall be submitted to the exclusive jurisdiction of the competent courts in the Netherlands. If you are a consumer in the EU, you may also be entitled to bring proceedings in the courts of your country of residence under applicable EU consumer protection law.

### **14. Changes to These Terms**

We may update these Terms from time to time. We will notify you of material changes via email or a notice within the Service at least 14 days before the changes take effect. Your continued use of the Service after the effective date constitutes acceptance of the updated Terms.

### **15. Contact**

For questions about these Terms, please contact us at: [hello@themise.studio](mailto:hello@themise.studio)